



The National Youth Agency



Quality Exchange

Wednesday 30 May 2007

The National Youth Agency, Leicester

hear by right

standards for the active involvement
of children and young people

Revised Edition (2005)

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The National Youth Agency



Local Government Association

www.nya.org.uk/hearbyright

Standards

- Standards are public and measurable promises to reach a level of activity or service.
- They provide the impetus for developing and evaluating an action plan for change.
- They are crucial for achieving improvement in an organisation and its services.

Standards: based on shared values

Children and young people's participation works best when it is:

- ✓ visible
- ✓ resourced
- ✓ valued
- ✓ accessible
- ✓ safe and sound

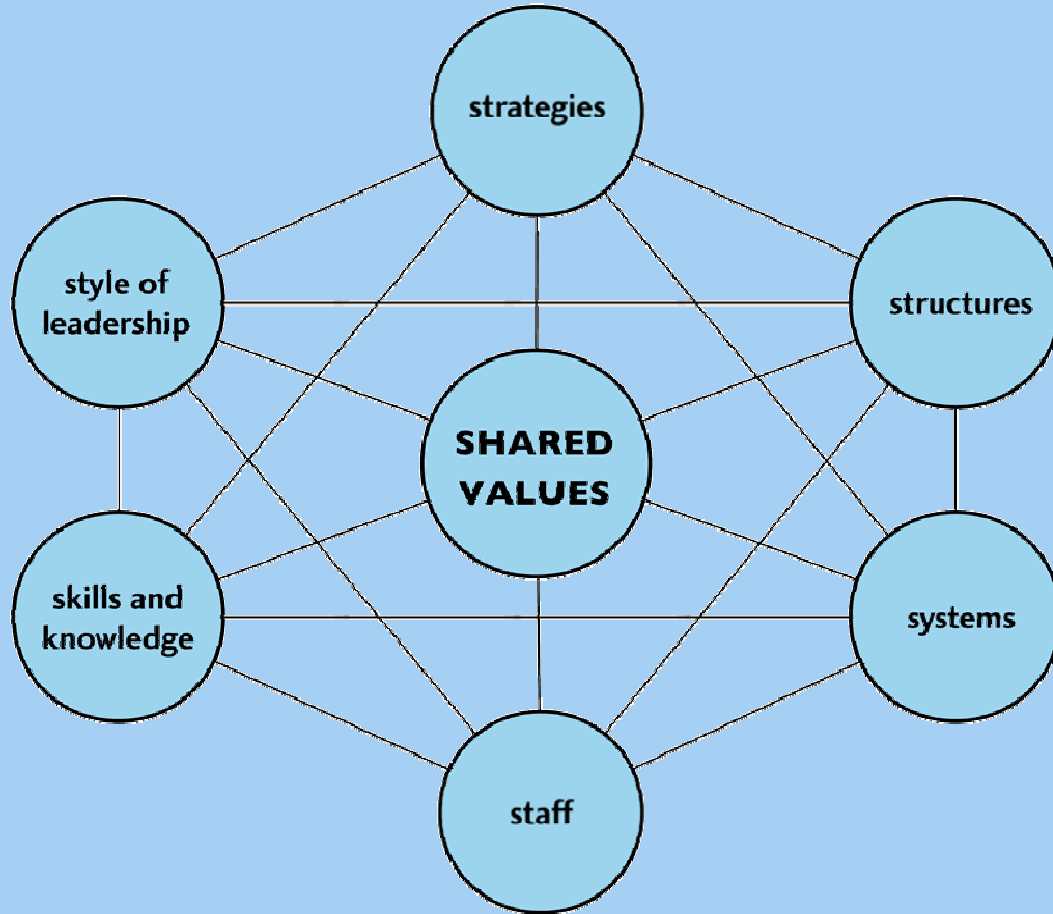


Who benefits?

- ✓ Children and young people
- ✓ The organisation and its partners
- ✓ The wider community



Standards Framework



Reliable



- ✓ Tried and tested
- ✓ Robust framework
- ✓ Evidence-based

Flexible



- ✓ Adaptable
- ✓ 7 standards
- ✓ 7 indicators for each standard
- ✓ 3 levels
- ✓ Self-assessment

Standard Shared Values

Commentary

Things to ask questions about...

Evidence (paper, verbal, observation)

What do children and young people say about how this standard is being met? what are their priorities?

Emerging

Established

Advanced

hear by right



Mapping

Shared values: mapping	1 In place and effective 2 In place but needs improving 3 Currently being established 4 Not in place
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Emerging	1	2	3	4	What is the evidence of meeting the indicator?	What do the children and young people say about how this indicator is being met?
1.1						



Planning

Shared values:

Planning

	Improvement	Priority (1–10)	Who	Resources	Barriers	Solutions	Involvement of children and young people
1.1							

Impact of participation

“If people who are supposed to be the beneficiaries of change do not know it is happening – then it probably is not happening.”

– Lord Herman Ouseley



What's changed because of children and young people's participation?

Better outcomes

Children and young people are:

- healthy
- safe
- enjoying and achieving
- making a positive contribution and
- having economic wellbeing



What's changed? tool

	Evidence of		
Evidence from	Listening	Planning	Change
Organisations			
Specific children and young people			
Other children and young people & wider community			

Hear by Right “with teeth”?

Levels	Meeting Hear by Right levels of participation	What’s changing in the organisation – evidence based on the Hear by Right map	What’s Changed examples, based on what’s better for young people in their lives because they tell us
Emerging	Minimum of 2 scored for most emerging level indicators; no 4s	2 stories of action, based on evidence in the Hear by Right map	2 What’s Changed examples on the web
Established	Minimum of 2 scored for most established level indicators and some advanced indicators	Further 2 stories of action (totalling 4)	Further 2 What’s Changed examples on the web (totalling 4 examples)
Advanced	Minimum of 2 scored for all indicators	Further 2 stories of action (totalling 6)	Further 2 What’s Changed examples on the web (totalling 6 examples)



Where to find out more

- *Hear by Right*, with CD-Rom and briefings £10 from The National Youth Agency. 0116 242 7427. E-mail: sales@nya.org.uk
- Contact the Participation Team at The NYA for information, ideas, resources, training and consultancy. Tel: 0116 242 7406. E-mail: participation@nya.org.uk
- Further information and resources from www.nya.org.uk/hearbyright





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